

2008  
**MY ANGELS  
ACCOUNT**

A new way  
to resell your extra  
season tickets  
is here.



**WHAT A GAME!**



change-up  
is in the  
works...

**PAST PROGRAM**  
PRE-2008



**EARLY 2008**  
NEW PARTNERSHIP LAUNCHED



**COMING MID-2008**  
THE ENHANCED



The way you resell your  
extra Angels Season Seat  
Tickets has changed from  
TicketExchange to StubHub.

**WHY HAS THE CHANGE OCCURRED?**

Through a league-wide partnership with MLB, StubHub will now provide the same online (*reselling*) ticket marketplace to Major League Baseball Clubs.

**WHAT IS STUBHUB?**

StubHub is an online ticket marketplace where Angels Season Seat Holders can safely and easily sell their season tickets and where Angels fans can buy them. The company is owned and operated by eBay out of San Francisco, California.

**WHEN WILL THE CHANGE OCCUR?**

Beginning with the 2008 season. The Angels in conjunction with our ticket partner Ticketmaster and new online ticket marketplace partner, StubHub are currently working behind the scenes to integrate our systems. In more simple terms, we are working now to get the two systems to "talk to each other" so the online ease and convenience of use you are accustomed to through MyAngelsAccount (*TicketExchange feature*) will be similar. Because we are dealing with a complex technical integration of the two online systems, you will be directed to use the StubHub ticket marketplace program prior to the enhanced StubHub Fan to Fan program being made available mid-2008.

**WILL I BE ABLE TO POST MY SEASON TICKETS BEFORE OPENING DAY?**

Yes. Our partnership with StubHub is active now. In the interim, you may enroll directly on the StubHub website and follow the instructions on how to set up your StubHub account and post your Angels tickets for resale. It's FREE to list. You only pay a commission when your tickets sell.

**WILL BUYERS BE ABLE TO ACCESS THE NEW PROGRAM FROM THE ANGELS WEBSITE?**

Yes. Similar to the prior TicketExchange program, buyers will be directed through angelsbaseball.com to StubHub to preview tickets for sale.

**HOW WILL THE ANGELS ADVERTISE THE NEW PROGRAM TO INCREASE MY ODDS OF MY TICKETS SELLING?**

The Angels will promote the new program at similar exposure levels to the prior TicketExchange program.





## Managing Your Account Online at [angelsbaseball.com](http://angelsbaseball.com)

You still have access to the same important and convenient features you are familiar with...



### Like...

- RENEWING / PAYING INVOICES
- EDITING YOUR PROFILE
- TICKETFAST (PRINT-AT-HOME)
- TICKET FORWARDING - EMAILING TICKETS
- TRACKING YOUR TICKET USAGE

### However...

the TicketExchange resale feature is no longer available, and is now replaced by the enhanced MLB-sanctioned partner program through StubHub.

Before the enhanced StubHub Fan to Fan program is available, follow these easy steps to sell extra tickets on StubHub.com

#### STEP 1

**SET-UP YOUR NEW STUBHUB ACCOUNT BY LOGGING ON TO STUBHUB.COM** It's **FREE** and **EASY!**

You must create a new account. Your Angels' ID or MyAngelsAccount password will not work on StubHub.

#### STEP 2

**BEGIN POSTING YOUR TICKETS FOR SALE TODAY.**

- **GAME LIMITS HAVE BEEN LIFTED.** List a single game or list multiple games. There are no limits on the number of games that you may post and sell for the regular season and postseason in 2008.
- **PRICE LIMITS HAVE BEEN LIFTED.** You have options – A **FIXED** starting price, a **DECLINING** price where the price gets lower as time passes, or an **AUCTION** price where fans bid on the final price. Be aware that the rate at which your tickets sold under the previous program was primarily due to your ticket priced within reason. Asking for the highest price may reduce the probability of your tickets selling. You and you only will determine your expectations. The Angels will not be responsible for the probability at which your tickets may or may not sell.
- **SEAT DESCRIPTION.** It is the Season Seat Holder's responsibility to provide factual ticket information. By doing this you will increase the probability of selling your tickets.

#### STEP 3

**YOUR TICKETS HAVE SOLD! CONFIRM TICKET AVAILABILITY WITH STUBHUB.**

- **STUBHUB WILL NOTIFY YOU BY EMAIL** that a buyer has selected your tickets for purchase and **you are required to respond.**
- **YOUR SALE TRANSACTION IS ONLY COMPLETE WHEN YOU CONFIRM WITHIN 48 HOURS** that your tickets are still available for the pending sale. StubHub requires that you complete this important step in order to ensure that the buyer will receive the tickets.



The Official Fan to Fan Ticket Marketplace

#### STEP 4-A

**YOUR TICKETS SOLD AT LEAST 3 DAYS BEFORE THE GAME – SHIPPING YOUR TICKETS.**

- **STUBHUB WILL EMAIL YOU** the buyer's shipping address information.
- **PRINT THE FEDEX MAILING LABEL** with buyer's shipping address as instructed **at StubHub.com.**
- **USE ONLY A FEDEX MAILING ENVELOPE.** FedEx envelopes are available at any FedEx location (visit [FedEx.com](http://FedEx.com) for nearest location) or at the StubHub service window at Angel Stadium adjacent to Gate 3 (open 3 hours before game time).
- **DROP OFF YOUR PACKAGE AT A FEDEX DROP LOCATION NEAR YOU.** For official drop locations in your area visit [FedEx.com](http://FedEx.com).

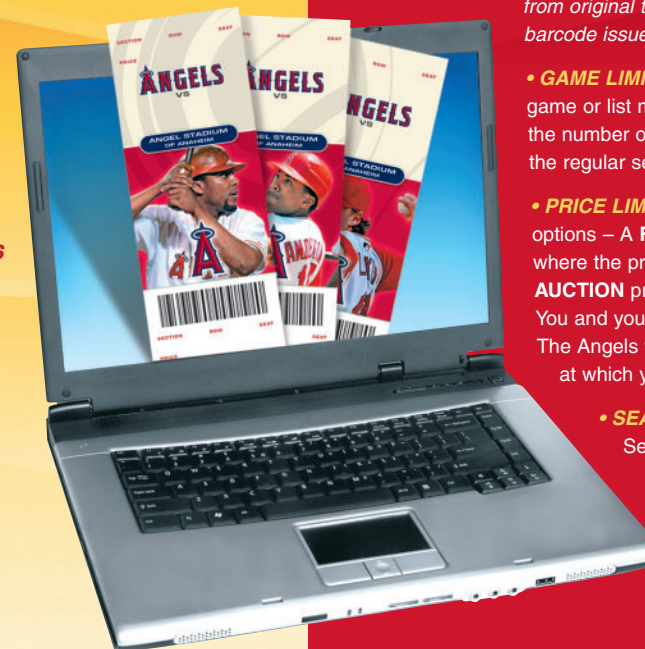
#### STEP 4-B

**YOUR TICKETS DID NOT SELL 3 DAYS BEFORE THE GAME, BUT YOU STILL WANT THEM LEFT POSTED FOR SALE.**

- **FOR LAST-MINUTE SALE AND SHIPPING INSTRUCTIONS VISIT [stubhub.com/last-minute-services](http://stubhub.com/last-minute-services)** StubHub will ensure that if your tickets do sell that the buyer will get the tickets on time for the game.

#### STEP 5

**YOU CAN CHOOSE WHETHER YOU WANT TO GET PAID** via PayPal, check, or donate to a charity. You will not be able to roll your money over into your MyAngelsAccount until the enhanced StubHub Fan to Fan program is available.



## COMING SOON!

The enhanced StubHub Fan to Fan program available mid-2008.

#### STEP 1

**POST YOUR TICKETS FOR SALE – STARTING AT MyAngelsAccount**

*As soon as the MyAngelsAccount and StubHub integration is complete, you will be able to begin the selling process and access your account information from one location at [angelsbaseball.com](http://angelsbaseball.com).*

Angels Season Seat Holders posting tickets for sale will have their tickets more prominently displayed on the web pages versus non-Season Ticket Holder tickets posted. The enhanced program will offer the same ease and convenience of online electronic transfer of tickets (*barcode from original ticket will be cancelled and new barcode issued on print-at-home tickets*).

- **GAME LIMITS HAVE BEEN LIFTED.** List a single game or list multiple games. There are no limits on the number of games that you may post and sell for the regular season and postseason in 2008.
- **PRICE LIMITS HAVE BEEN LIFTED.** You have options – A **FIXED** starting price, a **DECLINING** price where the price gets lower as time passes, or an **AUCTION** price where fans bid on the final price. You and you only will determine your expectations. The Angels will not be responsible for the probability at which your tickets may or may not sell.
- **SEAT DESCRIPTION.** It is the Season Seat Holder's responsibility to provide factual ticket information. By doing this you will increase the probability of selling your tickets.



#### STEP 2

**YOUR TICKETS SOLD!**

- **PLANS ARE TO HAVE YOUR SALE TRANSACTION AUTOMATICALLY PROCESSED** upon confirmation of buyer's payment information.
- **YOU WILL BE NOTIFIED BY STUBHUB VIA EMAIL THAT YOUR TICKETS HAVE BEEN SOLD.** (LOOK FOR DETAILS IN THE COMING WEEKS ON HOW THE FINAL TRANSACTION PROCESS WILL OCCUR)

#### STEP 3

**DELIVERY OF SOLD TICKETS**

- **TICKETS WILL BE DELIVERED ELECTRONICALLY TO THE BUYER.** The *Instant e-Delivery* feature automatically gets tickets into your buyer's hands and payment into yours. It is fast and easy!

#### STEP 4

**GETTING PAID**

- **YOU WILL RECEIVE PAYMENT FROM STUBHUB** for all ticket orders that are fulfilled. You choose whether you want to get paid via PayPal, check, donate to a charity, or roll your money over into your MyAngelsAccount. Payment is usually processed 5-7 business days after delivery.

**HOW THE FANPROTECT™ GUARANTEE PROTECTS SELLERS**

- **Payment process begins** when your order is fulfilled.
- **You will never be contacted directly** by a buyer or prospective buyer.
- **You can adjust your ticket prices** to reflect marketplace value at any time.

**Important  
contact information...**

**StubHub!**<sup>®</sup>

**StubHub.com**

Create your new account.  
Have questions about how to sell tickets?  
Call us toll free at

**866-StubHub (866.788.2482).**

Customer service will help guide you  
through the ticket selling process.

Mon. - Sat.: 5:00 AM - 8:00 PM PST

Sun.: 6:00 AM - 7:00 PM PST

**Service Window**

at Angel Stadium of Anaheim  
(Located adjacent to Gate 3 near the Team Store)

Open during home games only  
3 hours prior to game time

**FedEx.com**

**FedEx.com**

Find the nearest official  
FedEx drop location.

**angelsbaseball.com**<sup>™</sup>

**angelsbaseball.com/ssh**

Visit your Season Seat Holder web page  
for program updates.

